

# Debrief Diamond: Key Phrases to Remember

## Description



“So what happened? ... and then what happened next?”

*Continue asking until confident that the details of the scenario have been raised by the candidates*

“Let’s not judge our performance now, let’s just focus on what happened”

### Transition

“This scenario was designed to show...”  
“Let’s address technical & clinical questions. What is the protocol for ...?”  
“How do we normally deal with this clinical situation?”  
“Everyone ok with that?”

## Analysis

“How did that make you feel?” *To participants then group*  
“Why?” *Then use silence*

“How did you / they do that exactly?”  
“Why did you respond in that way?” or “Why did you take that action?”

“It feels like ... was an issue. Did it feel like that to you?”  
“What I am hearing from you is ... is that correct?”

“This is part of ...” (*identify the non-technical skill / human factor*)  
“We refer to that as a human factor or non-technical skill, which means ...”

### Transition

“So, what we’ve talked about in this scenario is ...”  
“What have we agreed we could do?”

“What other kinds of situations might you face that might be similar? How are they similar?”

“How might these skills we discussed play out in those situations?”

“What are you going to do differently in your practice tomorrow?”

## Application



# Debrief Diamond: Underlying Principles

