



## **GSTT Sall Room Booking Procedure**

- 1. Please make your enquiry by emailing <a href="mailto:simulation@gstt.nhs.uk">simulation@gstt.nhs.uk</a>
  (If you have not used our facilities before we request that you arrange a **site visit** for a guided tour & meeting prior to arranging your event.)
- 2. Once we have received your initial enquiry we will send you a link to the following documents on our website:
  - a. Room Booking Form for completion
  - b. Service Level Agreement: Facilities
  - c. Room Hire Pricing Policy
  - d. Room Capacities
- 3. Upon receipt of your completed **Room Booking Form**, you will be issued with a **formal quote** within 5 working days. This will be accompanied by an indication of possible available dates for your event/s. This does <u>not</u> constitute a booking.
- 4. Once you have sent **written acceptance** of the formal quote and cancellation policy, we will, subject to availability, book the appropriate dates/rooms.
- 5. Your booking request only comes a confirmed booking when you have received a **confirmation email** from us. Please do not advertise your event until you have received this email.
- 6. Please notify us as soon as possible if there are any changes to your request as laid out in the **Room Booking Form.** Please keep us informed of any planned deliveries or if you are expecting any sponsorship/high profile speakers/media attention.